

### FILE A CLAIM OR REQUEST A LEAVE WITH CONFIDENCE



Policy Number: 697587

Your disability and leave management programs are managed by The Hartford.

#### TO FILE A CLAIM OR REQUEST A LEAVE

1-866-712-3510

8am to 8pm Eastern Policy Number: 697587



## THE HARTFORD MAKES IT EASY TO FILE A CLAIM OR REQUEST A LEAVE

Step 1: Know when it's time to file a claim or request a leave.

- Notify your manager or supervisor and your local HR of your absence from work. If you're injured at work, notify your manager or supervisor as soon as possible.
- If your absence is scheduled, such as an upcoming hospital stay, call us 30 days prior to your last day of work.

#### Step 2: Have this information ready.

- Name, address and other key identification information.
- Name of your department and last full day of active work.
- The nature of your claim or leave request.
- Your treating physician's name, address, phone and fax numbers.

#### Step 3: Make the call.

With your information handy, call The Hartford at **1-866-712-3510**. You'll be assisted by a caring professional who'll take your information, answer your questions and file your claim or process your leave request.





#### **GET SUPPORTIVE ASSISTANCE**

Even after your claim has been filed or you have requested a leave, we may be in touch to check your progress, answer questions or obtain additional information from you. Our goal is to offer a smooth and hassle-free experience until you return to work. Feel free to also call us with anything that's on your mind. We're here to help.

#### **RELAX AND STAY POSITIVE**

You have the assurance of our knowledge, experience and understanding of what you are going through. We're with you all the way, so you can receive the benefits you qualify for and get back to your life.

#### **QUICK FACTS**

The Hartford's goal is to help get you through your time away from work with dignity and assist you in any way we can. Keep the card below in a safe place for future use. We'll be there when you need us.

For more information, or to file your claim or leave request, please call 1-866-712-3510.



(Please cut here and keep in your wallet.) 🔀

# WHEN YOU CALL THE HARTFORD WILL ASK YOU TO PROVIDE:

- Name, address and other key identification information.
- Name of your department and last full day of active work.
- The nature of your claim or leave request.
- Your treating physician's name, address, phone and fax numbers.

This card is not proof of insurance

The Hartford® is The Hartford Financial Services Group, Inc. and its subsidiaries, including underwriting companies Hartford Life and Accident Insurance Company and Hartford Fire Insurance Company. Home Offce is Hartford, CT. The Hartford is the administrator for certain group benefits business written by Aetna Life Insurance Company and Talcott Resolution Life Insurance Company (formerly known as Hartford Life Insurance Company). © 2019 The Hartford.

Disability Form Series includes GBD-1000, GBD-1200, or state equivalent. The policy number is 697587. 7702a NS 12/19