

# Healthcare help is here. For your members. For you.

Included Health is a no-cost  
Lubrizol health benefit.



## We're Included Health, your members' personal care team.

This Lubrizol benefit gets members the highest-quality healthcare out there—all at no cost. We're on call and on their side.

### How can Included Health help?

Members may call or chat for live support with any health need. They can:



Find top doctors in  
their network and in  
their neighborhood.



Get a second opinion  
from a world-class  
specialist.



See what's covered  
by insurance and learn  
ways to save.

### Who can use Included Health?

Included Health is available to all eligible Lubrizol employees and their covered dependents enrolled in a Lubrizol medical plan.

### How can I refer a member to their personal care team?

You or the member may contact Included Health and we'll take it from there. Direct members to [includedhealth.com/lubrizol](https://includedhealth.com/lubrizol) to learn more or to call 1-855-431-5532

## What type of healthcare questions can Included Health answer?

Members can call or chat with their personal care team for answers to all their healthcare questions such as:

- Is this treatment plan the best option for me?
- Can you help me find a top specialist in my network?
- How can I be sure I have the right diagnosis?
- I'm not feeling well. Can you help me understand my symptoms?
- What other health benefits are available to me?

Learn more.

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