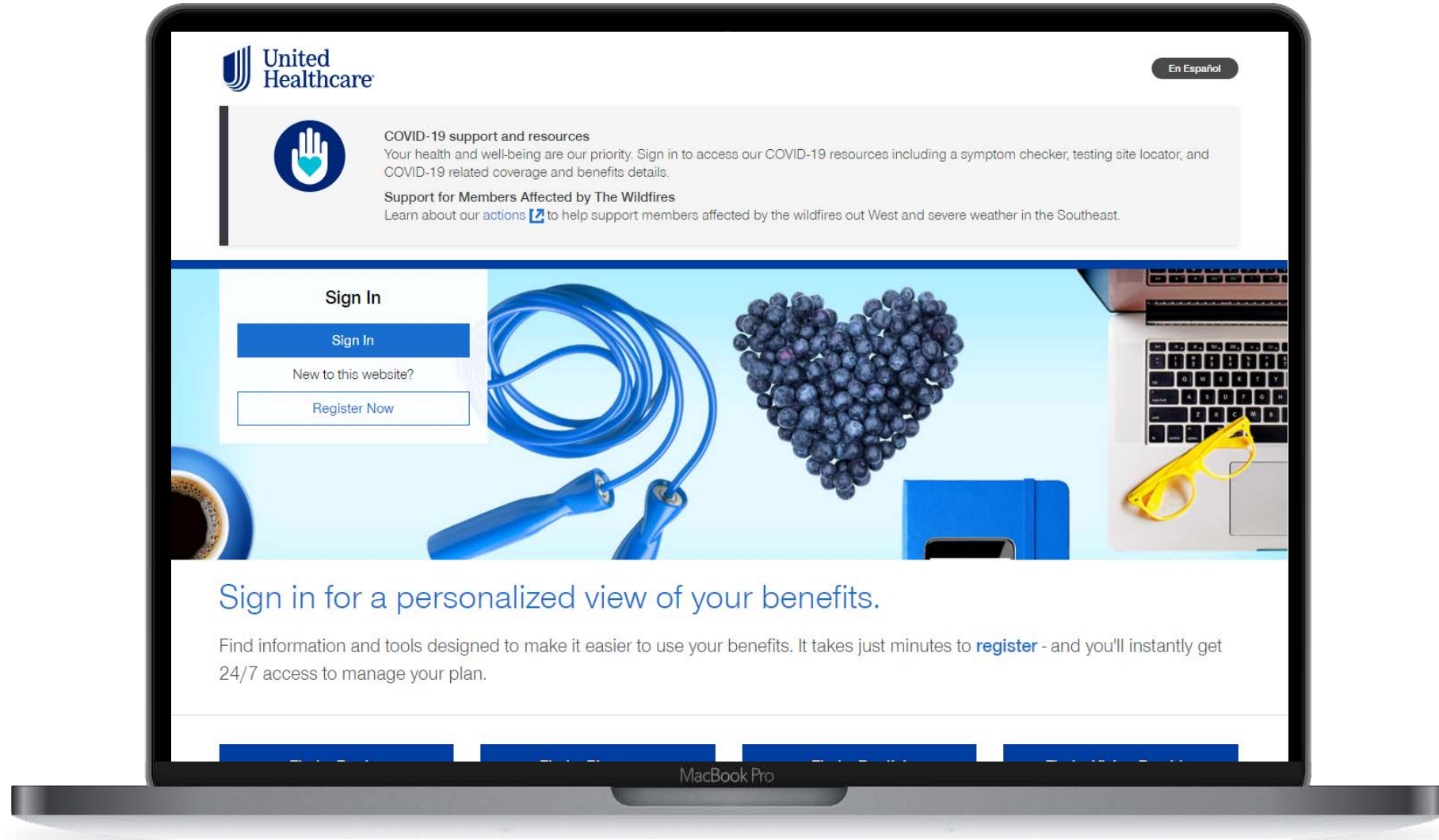




# Registration process

[myuhc.com](https://myuhc.com)®

# Step 1: go to [www.myuhc.com](http://www.myuhc.com) & click “Register Now”

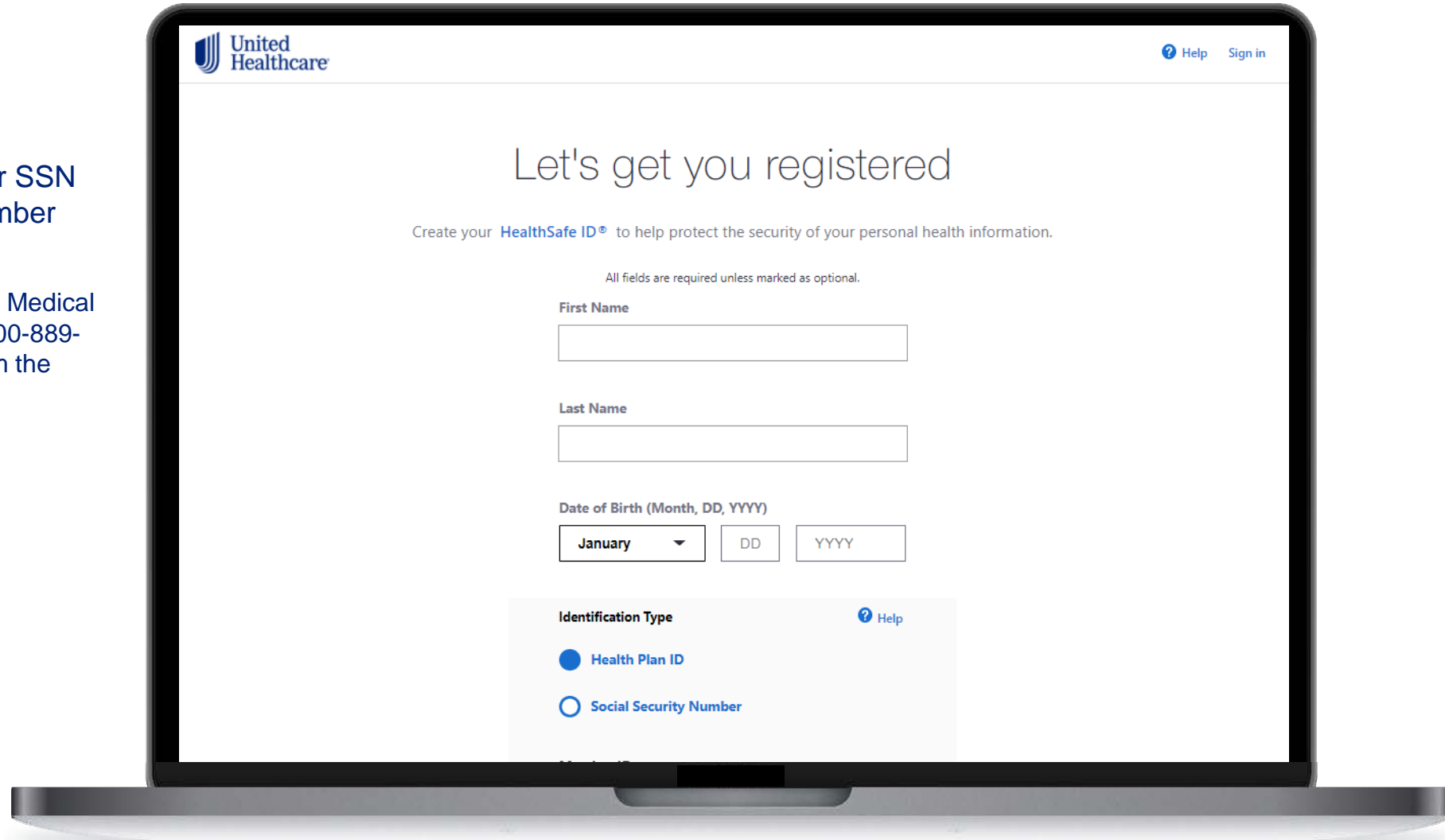


# Step 2: enter your information

## What you'll need:

- First/last name
- Date of birth
- Health Plan ID or SSN
- Group/policy number

\*if you do not have your Medical ID card, please call 1-800-889-2535 and request it from the Customer Service Representative



The screenshot shows a laptop displaying the United Healthcare registration page. The page header includes the United Healthcare logo and links for 'Help' and 'Sign in'. The main heading is 'Let's get you registered', followed by the instruction to create a HealthSafe ID. A note states that all fields are required unless marked as optional. The form contains input fields for 'First Name' and 'Last Name', and a 'Date of Birth' section with a dropdown menu set to 'January', and 'DD' and 'YYYY' input boxes. Below this is an 'Identification Type' section with radio buttons for 'Health Plan ID' (selected) and 'Social Security Number'. A 'Help' link is also present next to the Identification Type section.



# Step 3: create username and password

## Username rules:

- Minimum of 6 characters
- Maximum of 50 characters
- Not case sensitive
- Must be unique
- Must be only alphanumeric and hyphens
- Must not contain spaces

## Password rules:

- Minimum of 8 characters
- Maximum of 100 characters
- Must contain at least 2 uppercase letter
- Must contain at least 1 lowercase letter
- Must contain at least 1 number
- Must not contain spaces
- Must not contain special characters + % &
- Must not include the username
- Must be case sensitive
- Must not be same as previous 10 passwords
- Does not expire

United Healthcare Help Sign in

✓ Your information has been verified.

## Set up your account

Create your **HealthSafe ID®** account by completing the fields below.

All fields are required unless marked as optional.

**Username**

**Password**

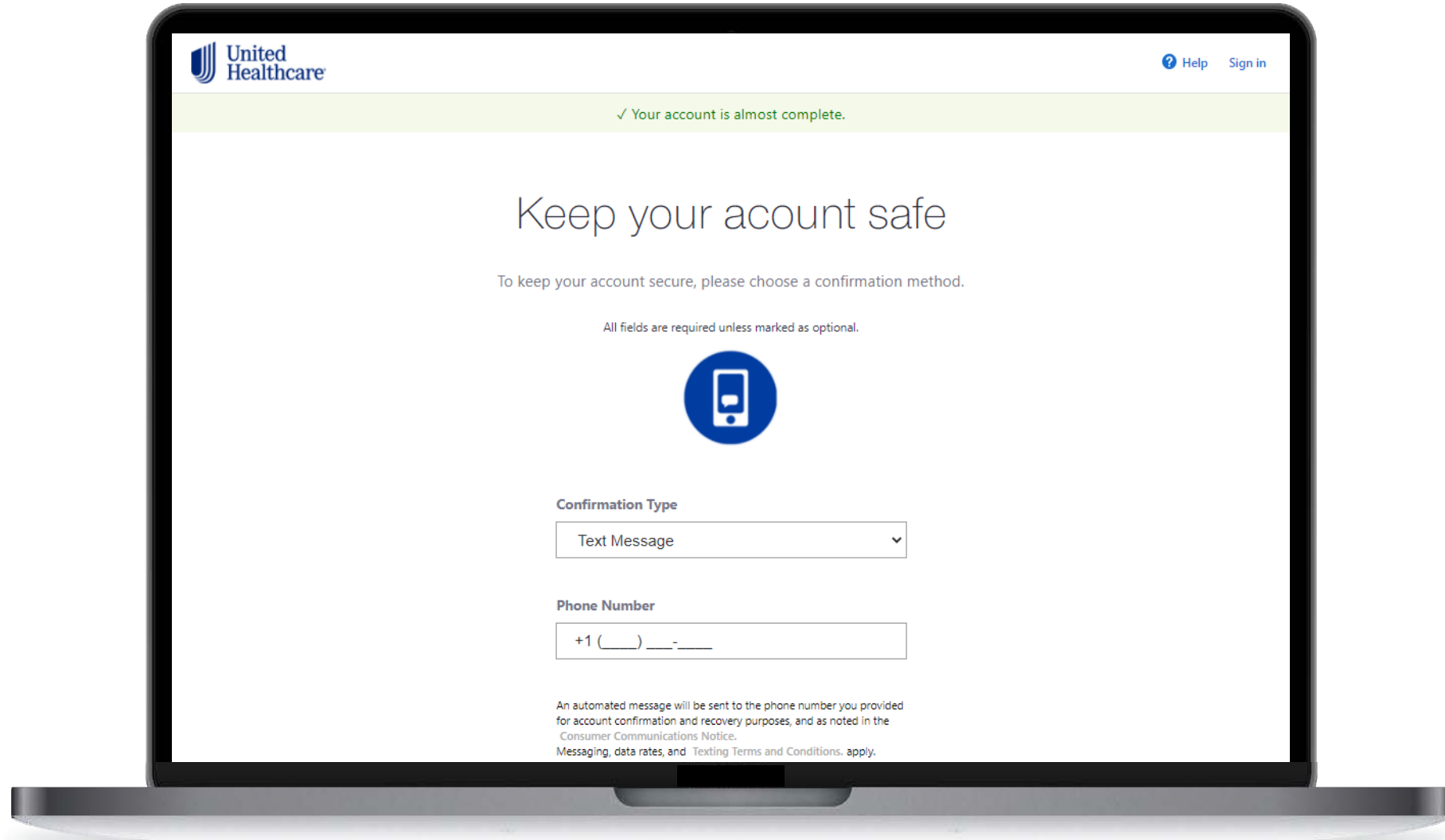
**Email Address**

Remember me on this trusted device. (Optional)

I agree to the [Terms of Use](#), [Privacy Policy](#) and [Consumer Communications Notice](#).



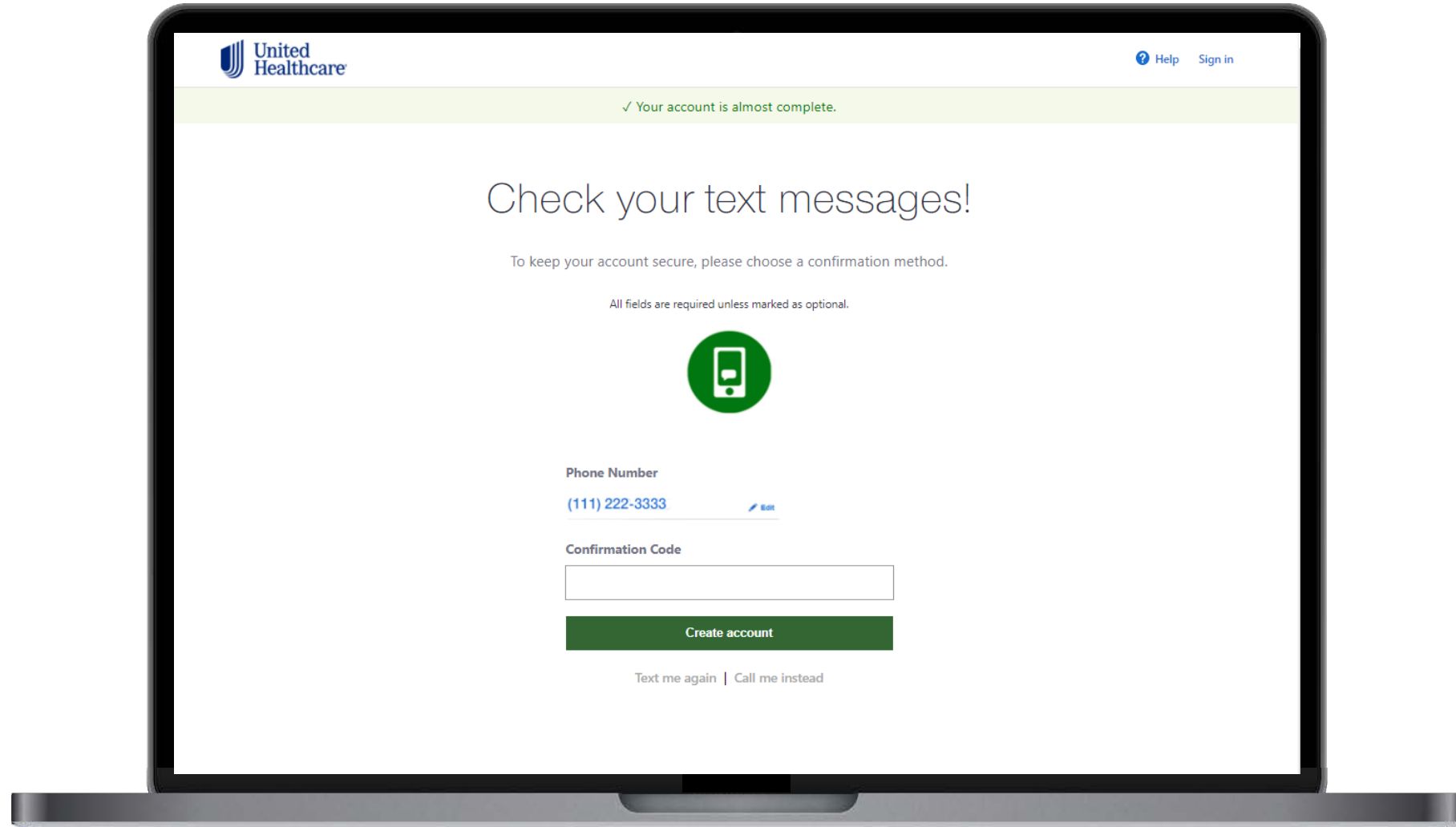
# Step 4: verify your account



The image shows a laptop screen displaying the United Healthcare account verification page. The page has a white background with a light green banner at the top. The United Healthcare logo is in the top left, and 'Help' and 'Sign in' links are in the top right. A green banner contains the text '✓ Your account is almost complete.' The main heading is 'Keep your account safe'. Below it, a sub-heading says 'To keep your account secure, please choose a confirmation method.' A note states 'All fields are required unless marked as optional.' A blue circular icon with a white smartphone symbol is centered. Below the icon is a 'Confirmation Type' dropdown menu with 'Text Message' selected. Underneath is a 'Phone Number' input field with the placeholder '+1 (\_\_\_\_) \_\_\_\_-\_\_\_\_'. At the bottom, a small disclaimer reads: 'An automated message will be sent to the phone number you provided for account confirmation and recovery purposes, and as noted in the Consumer Communications Notice. Messaging, data rates, and Texting Terms and Conditions apply.'



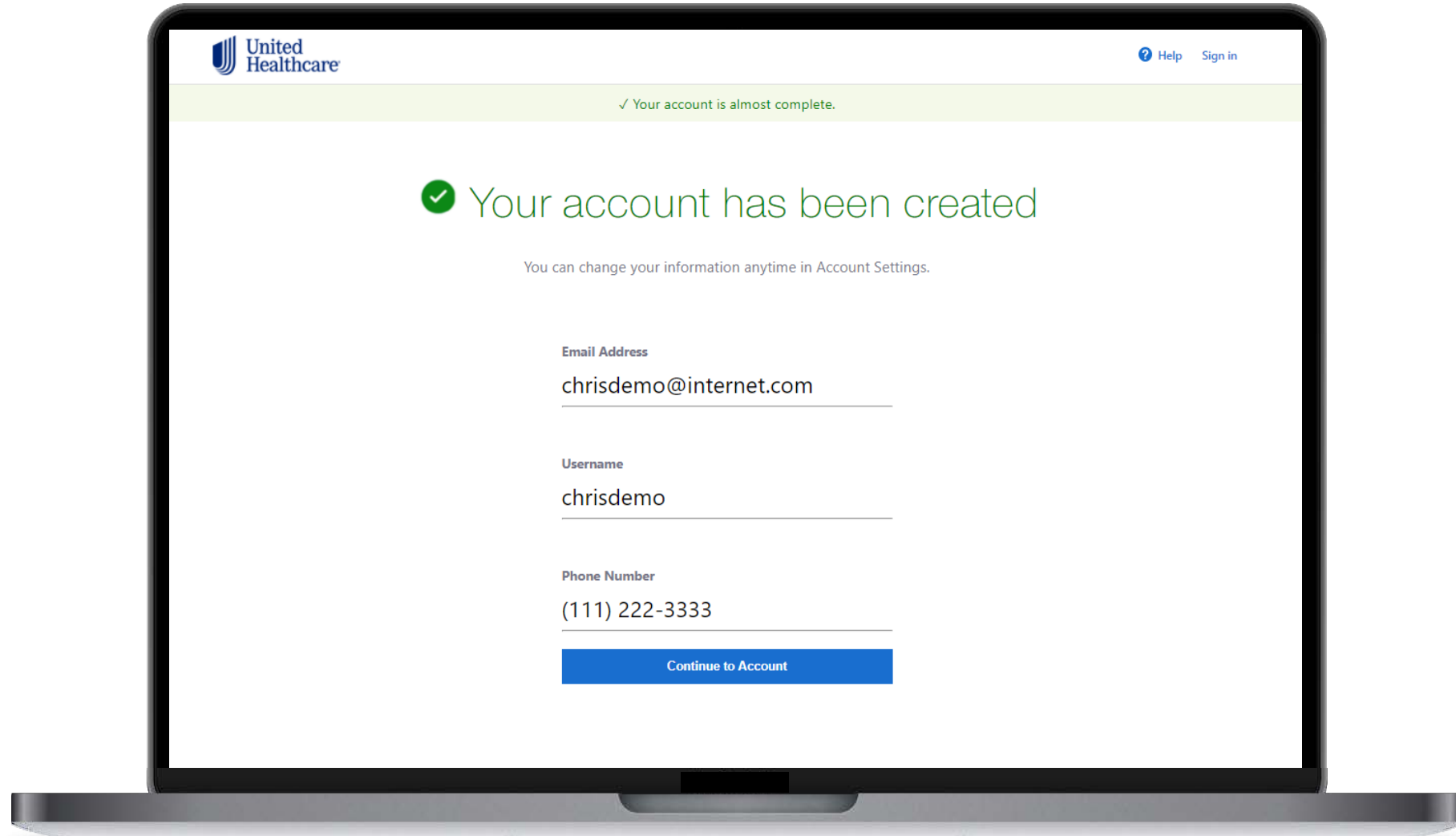
# Step 4: verify your account continued



The screenshot shows a laptop displaying the United Healthcare account verification page. At the top left is the United Healthcare logo. At the top right are links for 'Help' and 'Sign in'. A green banner below the header contains the text '✓ Your account is almost complete.' The main heading is 'Check your text messages!' followed by the instruction 'To keep your account secure, please choose a confirmation method.' Below this is a note: 'All fields are required unless marked as optional.' A green circular icon with a white smartphone symbol is centered. Underneath, there is a 'Phone Number' field containing '(111) 222-3333' and an 'Edit' link. Below that is a 'Confirmation Code' field, which is currently empty. A green 'Create account' button is positioned below the code field. At the bottom of the form, there are links for 'Text me again' and 'Call me instead'.



# Step 5: registration complete



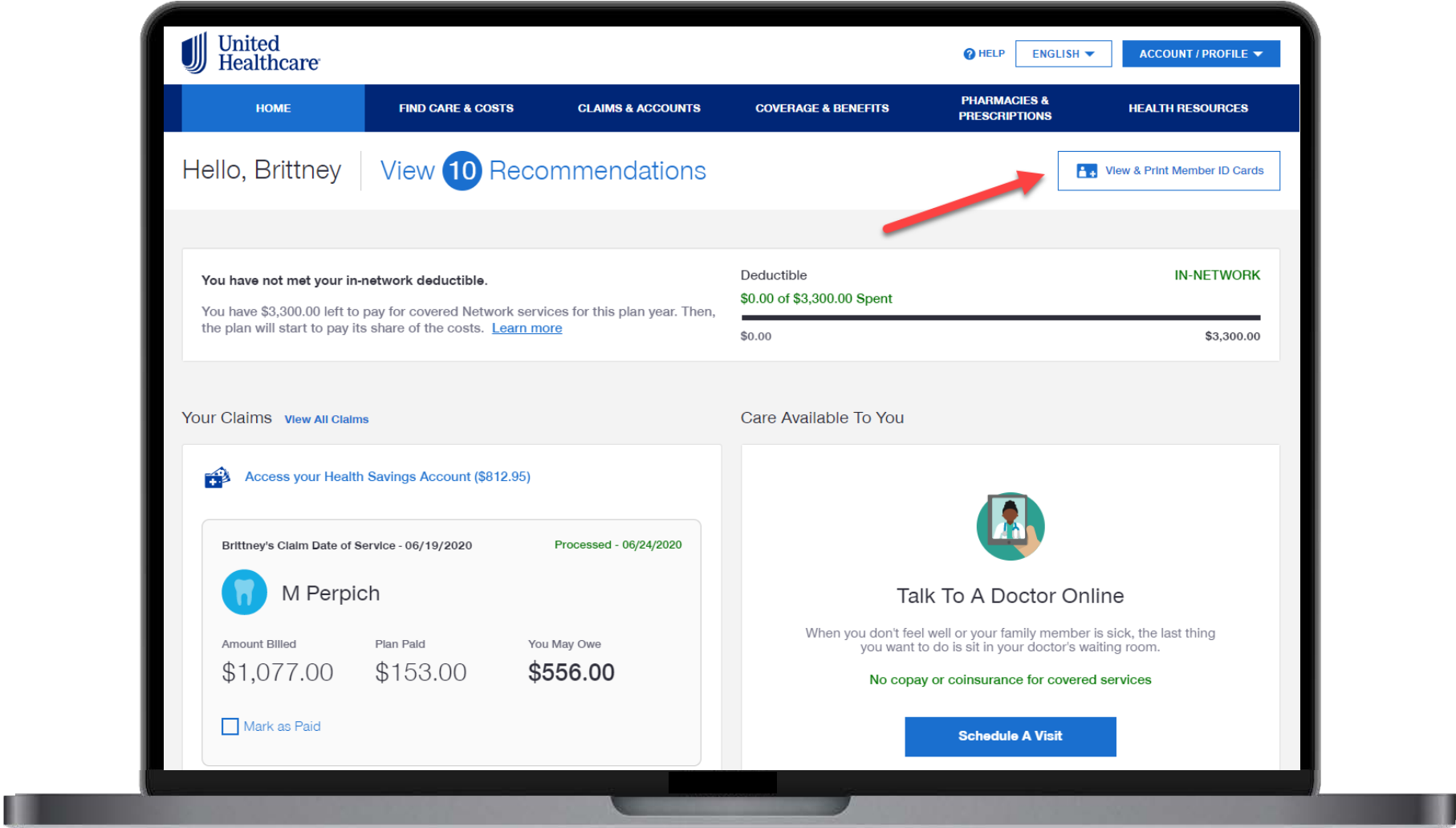


# View and print ID cards

[myuhc.com](https://myuhc.com)®



# Step 1: log into your myuhc.com account and click on “view & print member ID cards”



# Step 2: print ID card

- Your permanent cards will be mailed to your address on file within 7-10 business days

